

CISM Coordinator

Major Duties:

1. Administers and coordinates the critical incident stress management (CISM) program.
2. Serves as primary point of contact for requests for CISM support. Responds to requests for CISM by assessing the need and determining the appropriate intervention. In conjunction with the Agency Administrator, makes the decision to deploy CISM Response. Activates members and assigns a CISM Leader to respond to the incident. Depending on the nature of the incident, every effort will be made to include and/or involve a mental health professional.
3. Updates CISM protocols and operational procedures with GACC's annually.
4. Recruits personnel to become peer support members. Provides training for new recruits and continuous education for group members. Stays abreast of new developments and innovations in the field of crisis intervention.
5. Provides stress education and support programs for personnel.
6. Provides crisis management services as needed. Maintains the confidentiality of information obtained in the course of providing CISM services. Works within level of competence and makes appropriate referrals.
7. Ensures that group members receive the appropriate help (i.e. debrief the debriefers).
8. Selects members and maintains current list of peer support, local and national resources.
9. Maintains current information for all trained CISM members.
10. Reviews activities to address quality issues and improve service within the CISM Response Group.
11. Provides outreach to inform agency administrators and employees of CISM services.

GACC Coordinator

Major Duties:

1. Coordinates with CISM Coordinator when a request for CISM is received.
2. Should receive CISM training.
3. Provide necessary logistic support needed for the CISM Response Group.
4. Serves as a technical advisor for agency administrators, fire managers, law enforcement and other entities that may request CISM Support who may be unfamiliar with procedures.

CISM Leader

Major Duties:

1. Provide crisis intervention services as needed (i.e. defusing, debriefings). Maintains the confidentiality of information obtained in the course of providing CISM services. Works within level of competence and makes appropriate referrals.
2. Responsible for group's activities when deployed.

Peer Support Members

Major Duties:

1. Provide crisis debriefing services as needed (i.e. defusing, debriefings). Maintains the confidentiality of information obtained in the course of providing CISM services. Works within level of competence and makes appropriate referrals.
2. Attends CISM training to maintain skills and abilities.
3. Updates peer support nomination/information form on annual basis to reflect current experience, education, and training in crisis debriefing.